



Home Care Packages

Schedule of Fees

effective from 1st September 2023

Services Fees	Mon - Fri 6am - 6pm		Mon - Fri 6pm - 6am		Saturday		Sunday		Public Holidays	
30 min	\$	45.72	\$	56.86	\$	68.01	\$	79.44	\$	91.15
45 min	\$	55.44	\$	68.29	\$	82.30	\$	95.44	\$	109.44
60 min	\$	65.15	\$	80.01	\$	96.01	\$	111.73	\$	127.44

Registered Nurse Services	Mon - Fri 6am - 6pm		Mon - Fri 6pm - 6am		Saturday		9	Sunday		Public Holidays	
30 min	\$	70.29	\$	87.73	\$	104.87	\$	122.59	\$	140.30	
45 min	\$	85.73	\$	107.16	\$	128.59	\$	149.73	\$	171.16	
60 min	\$	101.16	\$	126.30	\$	151.73	\$	176.31	\$	201.74	

External Agency Fees	 n - Fri - 6pm	on - Fri n - 6am	Sa	nturday	S	unday	Public olidays
60 min	\$ 79.65	\$ 94.24	\$	106.25	\$	131.54	\$ 170.88

^{*} For Bookings greater than 60 minutes, the charge is based on the pro-rata hourly rate.

Daily Fees	Level 1		Level 2		Level 3		Level 4	
Package Management (per day)	\$	2.55	\$	5.50	\$	12.80	\$	19.85
Care Management (per day)	\$	4.90	\$	8.40	\$	19.25	\$	28.80
Daily Contribution	\$	10.88	\$	11.50	\$	11.83	\$	12.14
Travel (per kilometer)	\$	1.20	\$	1.20	\$	1.20	\$	1.20

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Group Activity Fees	
Men's Group - Blokes Talk	\$ 15.00
On Your Feet Exercise Group	\$ 20.00
Out & About Tours	\$ 40.00
Seaside Social Group	\$ 60.00
Social Bus Trip	\$ 40.00

Respite & Social Support	
Social Support - Individual	
Support Worker	\$ 65.15
Social Support - Individual	
Volunteer	\$ 22.00

Purchasing Fee

All equipment, products and external services purchased or processed through Blue Haven attract a 10% service fee up to the value of \$300. This fee will be charged to the client's Home Care Package.

Cancellation Policy

If notification of the cancellation occurs;

All correspondence

Within 24 hours of the service	100% of the Fee is charged for that service
Between 24-48 hours of the service	50% of the Fee is charged for that service
Before 48 hours of the service	No fee is charged for that service.

Note: If cancellation with less than 24 hour notice is given due to hospitalisation, no fee will be charged.

DISCLAIMER: These fees are applicable until 30/06/2024

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Blue Haven PO Box 75 Kiama NSW 2533 14a Bonaira Street Kiama NSW 2533







