

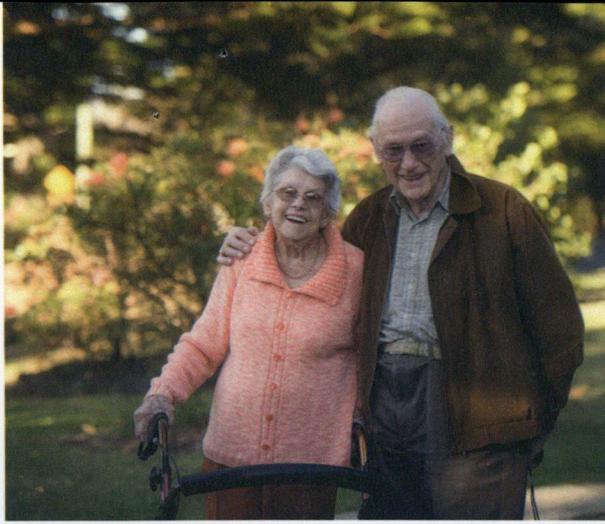
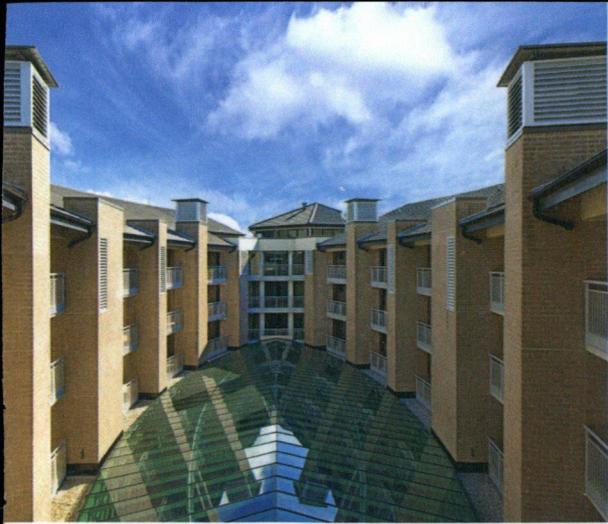
BLUE HAVEN

Presentation of Annual Report

The presentation of Blue Haven's Annual Report will be held in the Stage 5 Conservatory (level 3) on Wednesday 1st October, commencing at 6:00pm.

After the meeting, Councillors are invited to join with Blue Haven residents and the Members of Council's Blue Haven Advisory Committee, for refreshments in the Sky-lounge on level 6.

Michael Forsyth



Annual Report

2013-2014

BLUE HAVEN

2013-2014 Annual Report

We are pleased to present the annual report of Blue Haven for the 2013-2014 year which has been a period of significant change.

The Commonwealth Government's Aged Care Reform process: *Living Longer. Living Better* began to take effect with new accommodation payments guidelines for residential aged care commencing on 1 July 2014. The distinction between high and low care has also been removed in line with the aim of having ageing in place where residents can stay in the one room as they transition to more intensive care.

In parallel with these changes, there are new guidelines for the *Commonwealth Home Support Program* where all packages and support programs to residents living in their home will only be offered under a Consumer Directed Care (CDC) model. The consumer will be able to determine how Federal Government funding support is spent in terms of who provides the service and how it will be delivered. The new model will commence on 1 July 2015.

In recognition of these major reforms and to provide for the integration of care, Kiama Council and the Blue Haven Advisory Committee endorsed the establishment of Blue Haven Care which will encapsulate the care provided in the residential aged care facility and care provided by Council's Illawarra In Home Support service.

In early 2014 the Director of Nursing (DON) Sonja King left Blue Haven to pursue new career opportunities in teaching. Sonja provided excellent leadership and service as the DON from 2004 to 2014. Ngaire Brennan who is the new DON is very active in addressing the new reforms and preparing the Aged Care Facility (ACF) for the three-yearly accreditation process due to occur in 2015. She is being well supported by Mrs Helen McInerney, Mrs Avril Elliot and Ms Linda Humphries (Administration Manager). The hard work and dedication of the staff in meeting the new challenges is greatly appreciated.

The provision of training opportunities at Blue Haven has been continued with strong relationships with the University of Wollongong, TAFE and Kiama High School. Trainee doctors and nurses have attended placements at the ACF.

The ACF financial statements indicate that while there are budget pressures, the combined facility remains financially healthy.

The financial statement for the Blue Haven Retirement Village (Independent Living Units) also confirms that there is good surplus in place to address the necessary repairs and maintenance. During the past year there has been a major upgrade of the Stage 2 lift and Vital-call system. During the coming year there will be a focus on grounds maintenance, to address the maturation of trees and gardens throughout the Village.

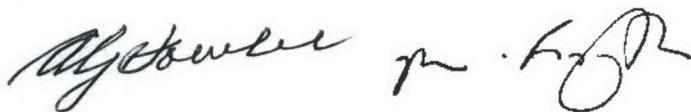
The Independent Living Unit caretakers David and Michele Harrison, John and Dianne Mortimer and Graham and Glenda Tuohy have again provided excellent service. Their hard work ensures the appearance of the Village is maintained at a high standard and that the needs of residents are effectively addressed. Mr Steve Dawson as the Manager of the Independent Living Units also liaises closely with the caretakers and the Residents' Committee to ensure any concerns are addressed and that the lifestyle of residents is kept at the highest level. Council and the Blue Haven Advisory Committee thank the executive of the Residents' Committee for their role in facilitating issues that require consideration and action.

The Friends of Blue Haven are an important group of volunteers who through their efforts, provide excellent support for the residents of the ACF. During the 2013-2014 financial year the Friends donated \$27,108.36 towards equipment and activities that ensure that residents receive the highest level of care, comfort and social interaction. We wish to acknowledge the excellent work of the recently retired President, Mrs Mary Douglas.

The change that has marked 2013-2014 will continue in the forthcoming years. Council is still planning to proceed with the proposed development of a new 134-bed aged care facility on the Kiama Hospital site to create a Centre of Excellence in Aged Care. The proposed development will include a new aged care facility, community health services provided by the Illawarra Shoalhaven Local Health Service, home care provided by Council and a mix of assisted and independent living units. It is hoped that negotiations will be completed in the coming months with construction commencing mid-2015.

The refurbishment and use of the existing ACF is to be determined and will also have regard to the views and amenity of the surrounding buildings.

Council is very dependent on the Blue Haven Advisory Committee in providing sound advice and direction. The members of the committee are thanked for their volunteering efforts and for their insightful contributions.



Alan Fowlie
Chairman

Michael Forsyth
General Manager

Blue Haven Advisory Committee and Staff (from back, left to right): Mr Ian Pullar, Mrs Sandra McCarthy, Mrs Julie Bartlett, Mrs Fiona Whittaker, Mrs Ngaire Brennan, Mr Steve Dawson, Cr Brian Petschler (Mayor), Mr Ian Wilson, Mr Michael Forsyth, Ms Linda Humphries, Mrs Avril Elliott, Cr Kathy Rice, Cr Neil Reilly, Mrs Pam Waters, Mr Barry Wilson, Mrs Clare Rogers, Mr Alan Fowlie (Chairman) Mrs Clare Crowe-Maxwell.



Introducing Blue Haven Care



The Commonwealth Government announced the *Living Longer. Living Better* aged care reform package on the 20 April 2012. The package involves a comprehensive 10-year plan to reshape aged care and build a fairer and more nationally consistent aged care system.

The *Living Longer. Living Better* reforms introduced many changes to the way aged care services are offered. These changes have increased the need for all service providers, including Kiama Council, to become more flexible and responsive to consumers needs. This will require changes to organisational structures and systems in order to be competitive in the new aged care landscape.

Reflecting the need for change, Council is introducing its new brand: Blue Haven Care, incorporating Council's residential and community care services. The rebranding highlights the true continuum of care that Council provides.

Blue Haven Care's community section (previously Illawarra in Home Support) will offer services to both the aged and people with disabilities in order to assist them to maintain their independence for as long as possible and to prevent premature entry into Residential Aged Care. The continuum starts with low level support such as domestic assistance, home maintenance, respite for carers, community transport, centre based day programs and social activities and moves through to packaged care once a person's needs increase. At present Blue Haven Care provides low level support services to approximately 800 people and home care packages to 110 people across the four Local Government Areas of Wollongong, Shellharbour, Kiama and the Shoalhaven. The Aged Care Facility (ACF) will continue to support 82 residents, including those with a need for dementia specific care, for people whose care needs are at the higher end of the continuum.

Blue Haven Care's ACF has approximately 100 staff and regular volunteer support workers while the Community Services section has approximately 50 staff and 60 volunteers that facilitate the various programs. With the combining of these services there are opportunities to streamline processes and create efficiencies which ultimately will provide more time for care related activities.

A marketing strategy for Blue Haven Care is currently being developed which will include a new logo, updated publications and marketing material, and a revamp of the current websites to bring the services together under one banner.

It is planned that there will be an official launch of Blue Haven Care before the end of the year.





Friends of Blue Haven (from back, left to right): Mrs Pat Hartenstein, Mrs Sheila McIntosh, Mrs Gwen Addison, Mrs June Griffin, Mrs Val Sherlock, Mrs Mary Douglas, Mrs Doreen Delaney, Mrs Lee Cook, Mrs Margaret Gudgeon, Mr Bruce Gibson, Mrs Dorothy Foley, Mrs Grace Anstey, Mr Col Rathbone, Mrs Barbara Adams, Mrs Carolyn Crowe-Maxwell, Mrs Sue Moore, Mrs Elaine Honey.

Blue Haven volunteer report 2013-2014

The management of Blue Haven would like to express their gratitude to the great support received from all the volunteers who support us.

Blue Haven has a range of volunteers who provide invaluable support to our residents and staff. Both individuals and groups offer their time to assist and entertain residents, enhancing the environment for everyone. Currently Blue Haven has 15 individual volunteers who are involved in our activity and leisure programs, companionship, gardening, bus driving, and special events. In addition we have a range of groups, including school groups, that regularly visit Blue Haven to provide entertainment.

The Friends of Blue Haven are a volunteer group who raise funds to be used specifically to give comfort and improve the lifestyle of our residents in the Aged Care Facility. This year the Friends have generously funded the purchase of several electric operated beds and suitable mattresses for frail residents in the 'hostel' wing. This has assisted both staff and residents by improving the care and work environment.

The Friends also contribute to the wellbeing of our residents by participating in functions and special events. The Friends meet monthly at Blue Haven and new members are always welcome.



Blue Haven Retirement Village

Statement of income and expenditure for financial year ending 30/6/2014 (unaudited)



INCOME	
Income from recurrent charges for the year	\$783,203
Interest on recurrent charges to 30/6/2014	\$19,472
Plus/minus surplus/deficit from previous years	\$576,843
Total income	\$1,379,518
EXPENDITURE	
Occupancy	
Council rates	\$6,110
Insurance	\$73,771
Waste collection	\$18,789
Utilities	
Water rates and charges	\$56,959
Electricity	\$51,841
Gas	\$682
Repairs and maintenance	
Buildings	\$101,141
Contractors	\$215,476
Electrical	\$24,013
Grounds	\$35,091
Lifts	\$37,084
Plant and equipment	\$0
Plumbing	\$946
Fire and Emergency Call Systems and security	\$117,507
Utility vehicle running costs	\$1,495
Management and administration	
Administration wages and materials	\$25,000
Accounting fees	\$2,000
Audit fees (Pitcher Partners)	\$600
Residents' social activities and materials	\$9,574
Telephone	\$8,786
Total expenditure	\$786,865
Surplus or (deficit) at 30/6/14	\$592,653



Blue Haven Aged Care Facility

Annual accounts 2013-2014 unaudited)



	Nursing Home	Hostel	Total
REVENUE INCOME			
Commonwealth subsidies	2,590,412.95	490,536.54	3,080,949.49
Residents–fees	841,195.54	484,489.23	1,325,684.77
Residents–means tested fees	71,712.33	44,043.62	115,755.95
Donations	2,851.25		2,851.25
Staff meals	1,396.38		1,396.38
Contributions–Friends of Blue Haven Aged Care Facility	16,714.60		16,714.60
Contributions–other	523.85		523.85
Contract laundry income (hostel)	21,000.00		21,000.00
Motor vehicle leaseback	8,390.06		8,390.06
Blue phone		64.36	64.36
Bank interest		84,636.57	84,636.57
Wage subsidies	0.00		0.00
Total revenue income	3,554,196.96	1,103,770.32	4,657,967.28
CAPITAL INCOME			
Commonwealth subsidies (capital component)	171,926.89	122,152.92	294,079.81
Residents–accommodation charges	381,940.96	12,023.00	393,963.96
Lease amortisation		114,647.29	114,647.29
Total capital income	553,867.85	248,823.21	802,691.06
Total income	4,108,064.81	1,352,593.53	5,460,658.34
REVENUE EXPENDITURE			
Nursing and personal care	2,159,571.26	380,656.63	2,540,227.89
Workers compensation premiums	222,258.00	50,146.00	272,404.00
Occupational superannuation	241,535.03	53,613.99	295,149.02
Catering	307,365.91	201,490.43	508,856.34
Chemist and medical	11,702.04	5,260.08	16,962.12
Cleaning	156,977.80	37,414.90	194,392.70
Laundry and incontinence	48,805.74	21,860.80	70,666.54
Repairs and maintenance	88,198.54	59,125.90	147,324.44
Utilities	65,141.37	53,753.75	118,895.12
Other operating costs	12,015.85	4,927.01	16,942.86
Administration and overheads	373,128.25	137,406.23	510,534.48
Total revenue expenditure	3,686,699.79	1,005,655.72	4,692,355.51
CAPITAL EXPENDITURE			
Motor vehicle–purchases	0.00	30,679.50	30,679.50
Motor vehicle–sales	0.00	(17,156.00)	-17,156.00
Principal repayments	88,553.61	0.00	88,553.61
Plant and equipment	23,117.28	0.00	23,117.28
Total capital expenditure	111,670.89	13,523.50	125,194.39
Total expenditure	3,798,370.68	1,019,179.22	4,817,549.90
SUMMARY			
Total revenue income	3,554,196.96	1,103,770.32	4,657,967.28
Less–total revenue expenditure	3,686,699.79	1,005,655.72	4,692,355.51
Working capital surplus (deficiency)	(132,502.83)	98,114.60	(34,388.23)
Plus–capital income	553,867.85	248,823.21	802,691.06
Less–capital expenditure	111,670.89	13,523.50	125,194.39
Net surplus (deficiency)	309,694.13	333,414.31	643,108.44

About Blue Haven



During the mid-1970s Kiama Council and the local community recognised the need for the provision of aged care and accommodation within the municipality. As a result, Council commissioned construction of the Blue Haven Hostel and Nursing Home which commenced operations in 1979, with 16 Independent Living Units being added a short time later.

The intervening years have seen the phased expansion of the Retirement Village to a total of 201 Independent Living Units. The Aged Care Facility currently provides care for 82 residents, and includes a secure dementia unit.

Blue Haven is a division of Kiama Council, comprised of:

Blue Haven Care: Residential Aged Care and In Home support

Blue Haven Retirement Village: 201 Independent Living Units

Blue Haven is somewhat unique, being the largest combined Retirement Village, Residential Aged Care and Community Care facility, operated by Local Government in NSW. Another uncommon and highly appreciated feature is the provision of an Emergency Call System in all Retirement Village units, monitored and responded to by on-site caretakers.

Each quarter, Kiama Council considers recommendations from its Blue Haven Advisory Committee, whose membership consists of both citizens and Councillors.

The currently proposed expansion of Blue Haven to encompass the Kiama Hospital site, represents a continuum of Kiama Council's commitment to caring for the frail and aged members of the broader community.