



Blue Haven Community

Schedule of Fees

Applicable to individuals eligible for the Commonwealth Home Support Program

Rates effective from 1st February 2020

| Service | RATE |
|--|--------------------------------|
| Personal Care | \$15.00 per 30mins |
| Domestic Assistance | \$15.00 per hour |
| Home Maintenance Lawns \$25.00 vouchers available | Balance paid to the contractor |
| Home Maintenance One off service Vouchers available | Balance paid to the contractor |
| <i>Respite Individual</i> | |
| Support Worker | \$15.00 per hour |
| Volunteer | \$12.50 per hour |
| <i>Social Support Individual</i> | |
| Support Worker | \$15.00 per hour |
| Volunteer | \$12.50 per hour |
| <i>Group Activities</i> | |
| Seaside Group | \$20.00 per session |
| Social Bus Trip | \$20.00 per session |
| Out & About Tours | \$15.00 per session |
| Men's Group-Blokes Talk | \$5.00 per session |
| On Your Feet Exercise Group | \$15.00 per session |

NOTE: All service charges will be agreed upon in negotiation with Blue Haven and the individual. No eligible Commonwealth Home Support client will be denied a services if they are unable to pay.



Cancellation Policy

- If notification of the cancellation occurs;

| | |
|--------------------------------|---|
| Within 24 hours of the service | 100% of the Fee is charged for that service |
| Before 48 hours of the service | No fee is charged for that service. |

- If cancellation with less than 24-hour notice is given due to hospitalisation, no fee will be charged.

Public Holidays

- Essential Services such as Personal Care will be negotiated and/or rescheduled in consultation with clients.
- All non-essential services including Domestic Assistance, Shopping, Social Support & Respite scheduled for any public holiday will be cancelled and/or rescheduled as required in consultation with clients.
- **A surcharge will apply to services delivered on a Public Holiday.**